Promoting Your Products for Online Sales

Kati Bowman – KY Center for Agriculture and Rural Development (KCARD)

Olivia Vogel - KY Center for Agriculture and Rural Development (KCARD)

Brett Wolff – UK Center for Crop Diversification





Overview

- If it doesn't work, keep trying
- People can be dense, and social media is instantaneous
- Sometimes it's about having content in the right place at the right time and some component of that is luck, and the other is showing up
- Doesn't have to be costly and can be time-efficient if managed
 - Post Scheduling
 - Have a schedule with ideas of what type of content you will be posting on what days











Packaging



- How you present your product
- Encourage tagging and sharing
- Sharing posts from customers who tag you





Traditional media is about broadcasting your message. Social Media is about getting others to broadcast your message to each other.





Social Media is SOCIAL

While these things are happening online and use tools, there are still people on either ends of these communication lines.

You will need to promote in-person (six feet apart).





Social Media 101

- Don't leave out traditional media
- All marketing pieces need to work together instead of separate, now and post-pandemic
- Facebook
- Instagram
- Pinterest





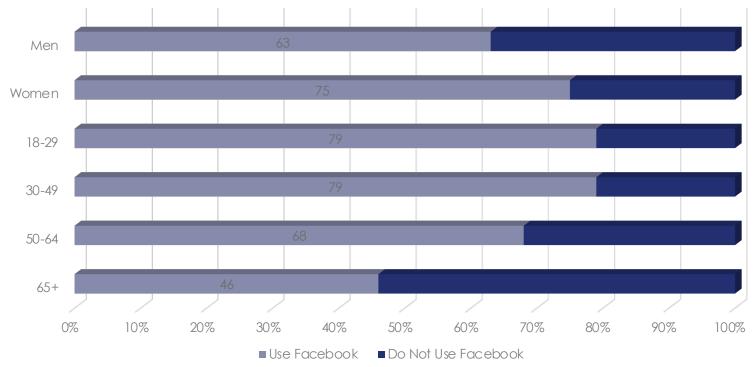






Facebook User Demographics

2.5 billion monthly active users



https://www.pewresearch.org/fact-tank/2019/04/10/share-of-u-s-adults-using-social-media-including-facebook-is-mostly-unchanged-since-2018/





Facebook

- Facebook has a very broad audience
- Remember Facebook is a social platform
- Post content that is HIGHLY relevant to your audience
- Make your posts less promotional
- Schedule posts through Facebook – avoid using 3rd party scheduling services for your posts



Have you thought about producing "value-added" products? The Center for Crop Diversification has some great resources to get you started on planning.





According to the USDA definition, value-added agricultural products ar...

Value Added | Center for Crop Diversification

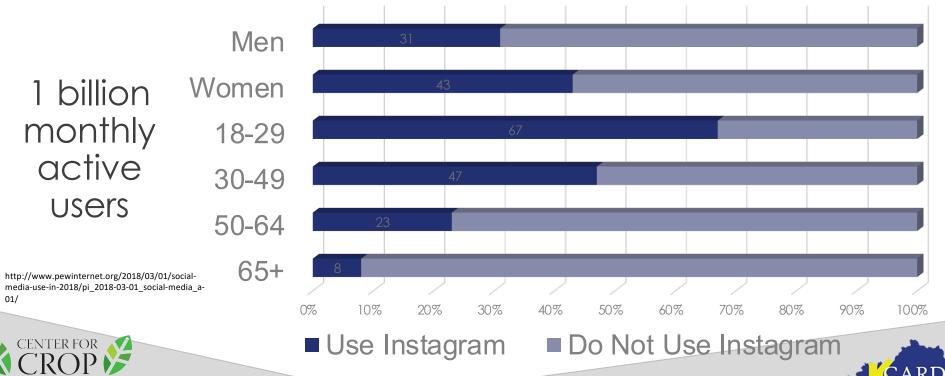




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Instagram User Demographics

All Internet Users:





Instagram 📵



- Posts with a location get 79% more engagement
- Instagram users engage more during the week
- Tuesday and Thursday showing the most engagement
- Instagram videos get 2x more engagement than photos on any other platform

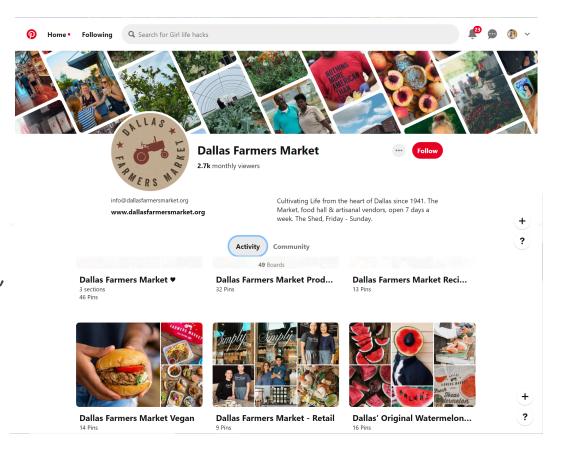
- Best times to post: 11 am 1 pm and 7 pm - 9 pm
- Worst time to post: 3 pm
- Instagram videos posted at 9 pm get 34% more engagement





Pinterest P

- Online bulletin board for anything you want to remember (visual bookmarking)
- Content is entirely driven by visuals (pictures, videos, GIFs)
- Pin/Repin from trusted sources
- Recipes, Garden tips, Health, Life Hacks







Website and Online Store

- Before you build...
 - Make sure all Social Media sites are up to date and informative as you'd like them to be
 - Gather your thoughts
 - What is your brand?
 - What do you want your website to "do?"
- What do you need to include?
 - Outline all key pages and information
 - Collect pictures
 - Write "copy"





Website and Online Store

- Hours
- Address
- Phone Number
- Short Description
- Social Media Links
- Where you can purchase







Website/store Options

- 1. Online Store
- 2. Full Website
 - Does it support your brand?
 - Do you really need a full site?
 - What does it DO?

- 3. Landing Page
 - MailChimp
 - o Simple Web Builder
 - Facebook (Notes and About)
 - Google Docs
 - Social Media
- 4. Low-Tech Options





Email Marketing

- Clients who purchase via email spend 138% more
- 3 times more likely to share content on social media
- 73% of 18-24 year olds use their phones to check email
- Email is expected to be used by 2.9 billion next year
- Less than half of businesses use email automation
- For every \$1 spent over \$40 dollars is made in return





Users would like to receive **more** promotional emails.





Email Marketing

- Send emails at 11 AM
- Tuesday is the best day for email
- Use few images
- Plain text emails
- Thursdays have the second highest levels of engagement, with the weekend following third.

KEEP CALM AND COOK SALE

Now is the time for even more trusted cooking resources, so we've slashed all of our cookbook prices to \$19.99 (or less) and they're ready to ship. Shop now \rightarrow







Grow Your Email List

- Fillable form on website, social media, and email signature
- ASK! (In person & online)
- Offer freebies or run a contest

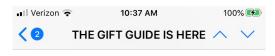
	GET UPDATES
J	foin our mailing list for news and updates. We'll keep you posted on tips to improve your business, new funding options available, and updates on events.
N	Name *
F	First Name Last Name
E	Email Address *
	Checkbox *
	The latest funding information The latest news and business tips
	SUBMIT





Email Content

- What's going on in your business?
- Special offer for email customers
- New product information
- Event promotion
- Educational information tailored to your audience
- CALL TO ACTION
- Mobile-friendly



ANN MASHBURN

It's that time of the year... over 100 new items just hit the site.







Final Thoughts

- Before posting ask yourself, "Is what I'm sharing **useful**, **interesting**, **informative**, **entertaining**, or will it help my audience **connect** with me or my brand?"
- Be a good friend
 - o respond to comments
 - thank people who share your content
 - o Golden Rule
- Don't forget to ask for the sale, but don't ask too much (80/20)





We Can Help!

- Follow the Center for Crop Diversification on Facebook
 @Center for Crop Diversification
 - www.uky.edu/ccd for upcoming webinars & past recordings
- Follow KCARD on Facebook @KY Center for Ag & Rural Development
 - Kati Bowman, Marketing and Communications Specialist, kbowman@kcard.info
 - o Social Media Tactical Plan KCARD Website



